



RASMAS Subscriber Technical Specifications

Overview

RASMAS is a web-based alert-management tool and therefore requires nothing more than up-to-date web browsing software on your computer. This sheet enumerates several minimum and recommended browser versions known to work with RASMAS and the key browser features that must be enabled for operation with RASMAS.

Minimum Browser Versions

Browser	Vendor	Minimum Version	Recommended
Internet Explorer	Microsoft	6.0	6.0
Firefox	Mozilla	2.0	3.01
Netscape*	AOL	7.0	7.1
Safari for Microsoft OS platform	Apple	3.0	3.1
Safari for OS X platform	Apple	No recommendation	No recommendation

(*Note: RASMAS suggests using another browser since AOL no longer supports Netscape as of March 1, 2008)

Minimum Features Enabled

RASMAS does not use special browser plug-ins or features at this time; however four basic features must be available for successful access at your facility/facilities.

1. Secure Sockets Layer (SSL) for privacy and security.
2. JavaScript for web page processing.
3. RASMAS uses up to three types of session cookies in providing the application: a session cookie, an LTPA Token, and a cookie that remembers what authenticated page you requested when you're sent to authenticate. As session cookies, they are destroyed immediately at the conclusion of your session.
4. No caching of pages. At this time, RASMAS suggests the browser check for newer versions of stored pages every visit to the webpage or automatically. Please remove caching on your browser or set caching to "automatically check for newer versions of stored pages" in your browser. This helps you receive the most accurate information from RASMAS and helps you avoid problems where the browser fails to receive updated pages from RASMAS.

Computer Requirements

RASMAS has no specific computer requirements; it has been accessed successfully from various versions of Windows, Macintosh and Linux desktop systems. All that is needed is sufficient capacity and configuration to run the required browser and features.

Adobe Acrobat

All documents available through Help and attached to alerts are created using Adobe Acrobat. Adobe Reader version 4 or later must be used to read these files.

If you have difficulty opening Adobe documents check the following setting on your internet explorer: Select Tools/internet options, then select the Advanced tab. Scroll to the bottom under Security and make sure that the following statement is not checked: "Do not save encrypted pages to disk." Then attempt to open a RASMAS pdf attachment.

Network Requirements

RASMAS is an internet application. In order to use this service, you must be able to connect to the internet. At this time bandwidth requirements are fairly low and RASMAS will operate over a dial up connection. Please contact RASMAS technical support if you have concerns of this nature.